



htc one^v
Basics Guide



To activate see page 7

Before you do anything else, please read this

Charge the battery

The battery in your phone hasn't been charged yet. Please use the supplied power adapter to do a full charge before you start using your phone. Also, please don't try to take your phone apart. (If you do, it may invalidate your warranty.)

Choose a rate plan wisely

Depending on how you use your phone, it can use up a lot of Internet bandwidth really quickly. Before you use your phone, we strongly recommend that you talk to your mobile operator about data rates.

And finally, a few important words from our legal team (LIMITATION OF DAMAGES)

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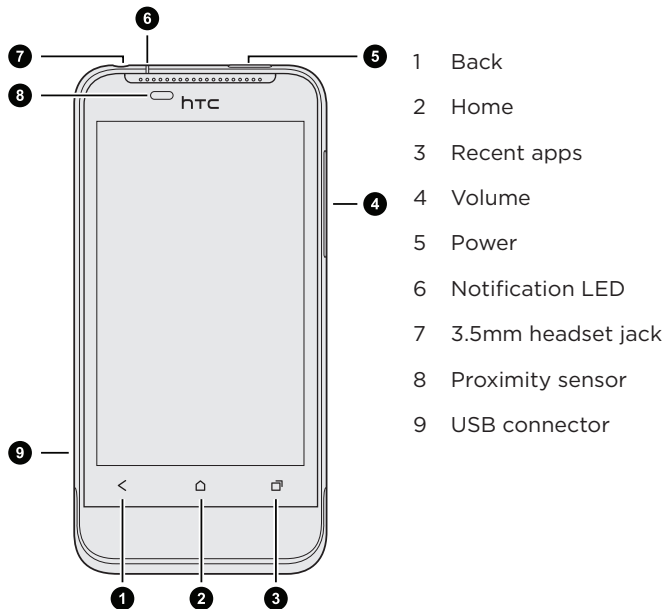
More info

For the complete user guide and other helpful resources, go to <http://www.htc.com/help> or <http://www.virginmobileusa.com/phone-manuals-guides>.

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1. Your phone



Note: If you want to use a screen protector, please don't cover and block the proximity sensor. You can purchase the dedicated screen protector for your phone that already has a small opening for the sensor.

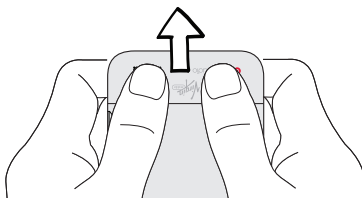
2. Before turning on your phone

Insert your storage card

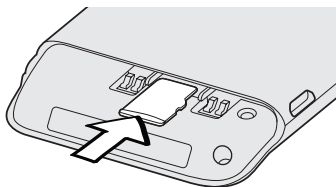
You need to insert and use a storage card to store your photos, videos, music, and other files.

Note: The storage card is sold separately. Your phone supports microSD cards with up to 32GB of storage.

1. Securely hold your phone with the front facing down, and then with your thumbs, push the bottom cover out to remove it.



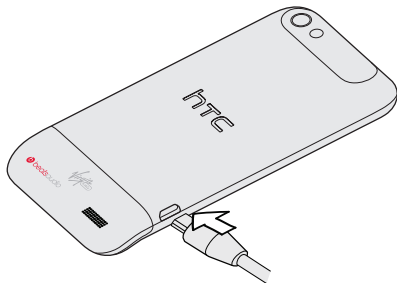
2. Insert the microSD™ card into the storage card slot with its gold contacts facing down and push it into place.



3. To replace the bottom cover, first align the teeth underneath the cover with the notches on the side of the phone. Press down on the cover with your thumbs, and then push it until it locks into place.

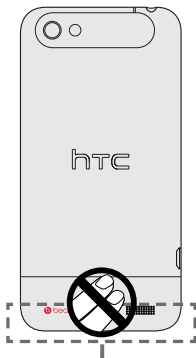
Charge the battery

Use the supplied power adapter and USB cable to charge your phone.



Avoid contact with the antenna

Avoid contact with the antenna area when your phone is in use to optimize antenna performance and battery life.



Antenna location

3. Set up your phone

The first time you switch on your phone, you'll be guided to set up your email accounts, social networks, and more. Follow the onscreen instructions to complete the setup.

4. Create your account and pick your plan

1. From your computer, visit virginmobileusa.com and click Activate.
2. Choose an activation option and click Next. Then enter your zip code and click Next.
3. When prompted, enter the serial number (MEID) printed on the sticker located on the back of your phone in the battery compartment.
4. Follow the remaining instructions to choose your plan and select a payment method.
5. Follow the activation instructions below after creating your account in order to be able to start using your phone.

5. Activate your phone

Before you can start making calls, send messages, and more, you need to activate service with Virgin Mobile.

1. From the Home screen, tap  > Activate.
2. Follow the onscreen prompts to complete the activation process.
3. After you've completed the wizard, make a phone call to confirm your activation.

6. Make your first call

1. On the Home screen, tap .
2. Enter a phone number. Or enter the first few letters of a contact name that's stored or synced in your phone.
3. Tap **Call**.
4. To hang up, tap **End Call**.

7. Send a text message

1. From the Home screen, tap  > Messages.
2. On the All messages screen, tap .
3. Enter the recipient in the **To** field.
4. Tap “Add text”, and then enter your message.
5. When done, tap **Send**.

8. Manage your Virgin Mobile account

Manage your account from your phone

Dial *86 on your phone or just tap  > **My Account** from the Home screen to access your account. You can:

- Check your minutes
- Add money (Top-Up)
- Change plans
- ... and a lot more

Manage your account from your computer

Log in with your phone number and Account PIN at virginmobileusa.com where you can do everything above, and a lot more.

Top-Up your account

To add money to your account and pay for your service, buy Virgin Mobile Top-Up cards at thousands of retailers. Or, make it really easy by registering your credit/debit card or PayPal account.

Auto Top-Up

Auto Top-Up is the easiest way to keep your service working. Set it to Top-Up your account once a month so you can keep emailing, IMing, Tweeting with Twitter, surfing, and talking. No interruptions, no sweat. Activate Auto Top-Up and adjust your settings anytime by logging in at virginmobileusa.com.

One-time Top-Ups

From your computer

If you don't want to set Auto Top-Up, you can still log in at virginmobileusa.com whenever you need a quick Top-Up.

From your phone

Just dial *729 on your phone or tap  > My Account from the Home screen.

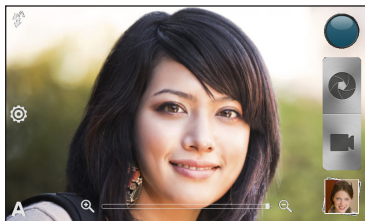
9. Capture every moment as it happens

Capture photos and videos with no delay. You can launch the camera directly from the lock screen.

1. If your display is off, press POWER.
2. Drag the **Camera** icon to the lock screen ring to launch the Camera right away.

Tip: From the Home screen, you can also tap **Camera** to launch it.

3. Point the camera towards what you want to capture. The camera adjusts the focus automatically, and continuously refocuses as you move it.



4. Tap the flash icon to choose a flash mode.

Note: When using Flash on or Auto flash mode to take a photo, the camera intelligently sets the best flash brightness.

5. Tap  to take a photo, or tap  to capture video.

Take a photo while recording video

While you're recording video, just tap  to capture a still shot of your subject.

Take continuous shots

Do you want to take photos of moving subjects? Use continuous shooting mode to capture consecutive shots.

Note: Make sure that you're in **Auto** scene when using this feature.

1. Press and hold . The camera takes up to 20 consecutive shots of your subject.
2. After taking the shots:
 - Choose the photo you like the most, and then tap **Best shot**.
 - Delete the photos you don't want to keep.

Want to capture more than 20 shots? Tap  > **Continuous shooting**, and then clear the **Limit to 20 frames** option.

Use HDR

When shooting portraits against a bright background, use HDR to capture your subjects clearly. HDR brings out the details of both the highlights and shadows, even in high contrast lighting.

1. On the Viewfinder screen, tap **A**.
2. Tap **HDR**.
3. Tap  to take the photo.

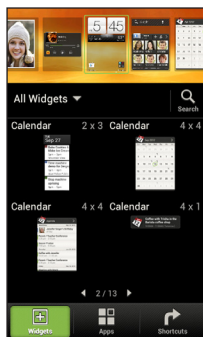
The camera takes three shots at different exposure levels and combines them into one enhanced photo.

10. Personalize your Home screen

Your Home screen has five panels that you can customize. Swipe left or right across the screen and you'll discover more space for adding widgets, apps, and shortcuts. The launch bar shortcuts at the bottom of the Home screen are also customizable.

Add a widget, app, or shortcut

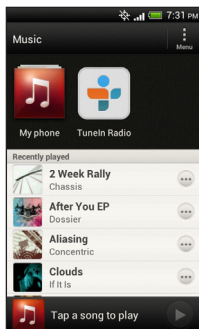
1. Press and hold on an empty space on your Home screen.
2. Tap the bottom-row tabs and browse through the selection of widgets, apps, and shortcuts.



3. Drag a widget, app, or shortcut to a Home screen thumbnail where you want to add it.

Tip: From your Home screen, tap  > **Personalize** to change the wallpaper, ringtone, and other sounds.

11. Listen to your favorite tunes



If you have your music collection on your computer, copy your songs to the storage card and play them in HTC Music.

HTC Music is not just your regular music player. It's your central hub for all your music. It includes TuneIn Radio which gives you access to radio stations. You can also add more music services if you've already added them to your phone.

Note: The storage card is sold separately.

Copy music to your storage card

1. Connect your phone to your computer using the supplied USB cable.
2. On your phone's Choose a connection type screen, select **Disk drive**, and then tap **Done**.
3. Access the storage card (which appears as a removable disk) from your computer, and copy your music files to it.
4. Unmount the phone as required by your computer's operating system.

Play music

1. From the Home screen, tap **■ ■ ■** > **Music** to open HTC Music.
2. Tap **My phone**, and browse your music library by albums, artists, and more.
3. Tap a song to play it.

Enhance your sound experience

Whether you're listening to music, watching a YouTube® video, or playing a game, your phone gives you a rich, authentic sound experience through the Beats Audio™ profile and other sound enhancer profiles.

1. Plug in your headset to your phone.
2. Slide open the Notifications panel, and then tap .
3. Tap **Sound > Sound enhancer**.
4. Choose a profile you want to use.

12. Connect to the Internet

Get online using your phone's data connection or Wi-Fi®.

Use your data connection

It's simple. When you turn your phone on for the first time and activate it, it should connect automatically to your Virgin Mobile data connection.

Use Wi-Fi

1. Press and hold from the top of your screen, and then slide your finger downward to open the Notifications panel.
2. Tap **Settings** .
3. If Wi-Fi is off, tap its **On/Off** switch to turn it on.
4. Tap **Wi-Fi**, and then choose a wireless network to connect to.

13. Browse the Web

Your phone makes it fun and easy to browse the Web on the go.

1. From the Home screen, tap  > **Internet**.
2. Tap the address bar and enter a URL.
Or tap  > **Bookmarks** to open a bookmarked webpage.
3. While viewing a webpage, you can:
 - Spread or pinch the screen with your two fingers to zoom in or out. The text resizes and wraps automatically as you zoom.
 - Swipe your finger on the screen to move around the webpage.
 - Turn your phone sideways to display in landscape orientation.

Switch between browser tabs

Open several browser tabs to make it easier for you to switch from one website to another.

1. While viewing a webpage, tap  > **Tabs**.
2. You can:
 - Tap **New tab** to open a new browser tab and access another website.
 - Switch to another browser tab by swiping left or right until the webpage you want to view appears. Then tap that webpage to display it in full screen.

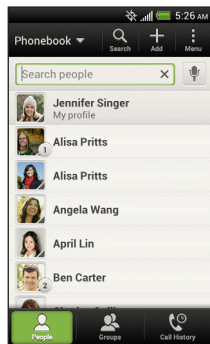
Private browsing

Use incognito tabs to browse the Web with more privacy.

While browsing the Web, tap  > **Tabs** > **New incognito tab** to open a new incognito tab,

Browser cookies are not shared and deleted when you close all incognito tabs. Pages you view in incognito also won't appear in your browser history except for files you download.

14. Keep in contact



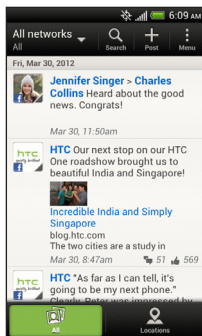
In the People app, you'll see your contacts from your Google Account, Facebook®, and even your Exchange ActiveSync® account if you're signed in to these accounts on your phone. Aside from contact details, you'll also see their status updates and birthday reminders if they're your Facebook friends.

If you haven't signed in to your accounts yet, slide open the Notifications panel, and then tap  > **Accounts & sync** to sign in.

Add a new contact

1. From the Home screen, tap  > **People**.
2. Tap .
3. Tap the **Name** field, and then enter the contact name.
4. Select the **Contact type**. This determines which account the contact will be stored.
5. Enter the contact information in the relevant fields.
6. Tap **Save**.

15. Catch up with friends



See Facebook status updates and Flickr® photos from your friends all in one place.

With Friend Stream, you can easily track your friends' status messages, photo uploads, notifications, and more — or comment and post your own.

Update your status

1. From the Home screen, tap  > **Friend Stream**.
2. Tap , and then enter your status update.
3. Tap  to attach something, such as a photo or location on the map.
4. Tap **Post**.

Comment on or like a Facebook post

Tap a person's status update and do any of the following:

- Tap a photo or the album name in the status update to view, comment on, or like the album photos.
- Tap **Like** or **Unlike** on the person's status update.
- Tap the box that says "Write a comment" and enter what you think about the person's status update.

16. Email

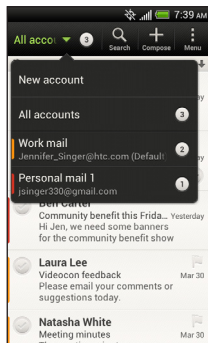
If you signed into your Google Account on your phone, you'll be able to send and receive Gmail™ messages. From the Home screen, just tap  > Gmail.

Use the Mail app to set up and manage your other email accounts such as webmail, POP3, IMAP, or Exchange ActiveSync accounts.

1. From the Home screen, tap  > Mail.
2. On the Choose a mail provider screen, choose the type of email account to set up.

If you don't see this screen, tap  > **New account**, and then choose the type of email account.

3. Enter the email address and password for your email account.
4. Follow the onscreen instructions to finish setting up your email account.



In the Mail app, you can check your email messages without having to switch to different accounts. Just choose the **All accounts** inbox. Email messages are color coded so you can easily distinguish which email accounts they belong to.

17. Get Dropbox onto your phone

When you use Dropbox on your phone, you'll always have access to your photos, videos, and documents anywhere — on your phone, your computer, and your other mobile devices where you have Dropbox access.

Download and install the Dropbox app from Google Play, then set up your Dropbox account from your phone so you can:

- Claim an extra 23GB of Dropbox storage free for two years. This offer is available to both new and current Dropbox users.
- Access your photos and videos that are stored in Dropbox right from Gallery.
- No more large attachments when sharing by email. Simply send a link to your Dropbox files.
- Access and view your Office documents that are stored in Dropbox.
- Open Office documents from email attachments and save them to your Dropbox.
- Check your remaining Dropbox storage right from your phone.
- Search for files. Just include Dropbox as one of the searchable items in Google Search.

Note: The additional 23GB Dropbox storage is a special offer that's available on HTC devices using Android with HTC Sense™ 4.0.

Download and install the Dropbox app

1. From the Home screen, tap  > Play Store.
2. Search for Dropbox.
3. When you find it, tap **Dropbox** > **Download** > **Accept & download**.

Set up your Dropbox account

1. Slide the Notifications panel open, then tap  > **Accounts & sync**.
2. Tap  > **Dropbox**, then follow the onscreen instructions to create or sign in to your account.
3. Using your computer's web browser, go to the Dropbox website (www.dropbox.com), log in to your account, and complete the getting started guide.

See your phone's user guide for more information on using Dropbox.

18. Manage the memory and storage card

Check available internal storage and storage card space.

1. Slide open the Notifications panel, and then tap .
2. Tap **Storage**.

Clear application cache and data

1. Slide open the Notifications panel, and then tap .
2. Tap **Apps**.
3. On the **All** tab, tap an app.
4. On the screen, tap **Clear data** and/or **Clear cache**.

Uninstall third-party apps

Note: You cannot uninstall apps that are preinstalled on your phone.

1. From the Home screen, tap .
2. Press and hold a third-party app, and then drag it to the **Uninstall** button.
3. Tap **OK** to confirm.

Move apps to or from the storage card

Move downloaded apps to the storage card if the internal storage on your phone is getting low. Or, if your storage card is getting full, you can move apps from the storage card to the internal storage.

You can only move apps that are not preinstalled on your phone.

1. Slide open the Notifications panel, and then tap .
2. Tap **Apps**.
3. On the **Downloaded** tab, tap the app you want to move.
4. Tap **Move to storage card** or **Move to internal storage**.

19. Battery saving tips

How long the battery can last before it needs recharging depends on how you use your phone. The features and accessories you use can affect battery life.

You can get the battery to last longer by following a few simple tips:

- Turn off the display when you're not using it.
- Lower the volume.
- Close battery-intensive programs, such as the Camera, when you're done using them.
- Make sure apps are closed and not continuously running in the background.
- For apps such as Weather or Mail, turn off automatic sync.

Important health information and safety precautions

When using this product, the safety precautions below must be taken to avoid possible legal liabilities and damages.

Retain and follow all product safety and operating instructions. Observe all warnings in the operating instructions on the product.

To reduce the risk of bodily injury, electric shock, fire, and damage to the equipment, observe the following precautions.

Electrical safety

This product is intended for use when supplied with power from the designated battery or power supply unit. Other usage may be dangerous and will invalidate any approval given to this product.

Safety precautions for proper grounding installation

CAUTION: Connecting to improperly grounded equipment can result in an electric shock to your device.

This product is equipped with a USB Cable for connecting with desktop or notebook computer. Be sure your computer is properly grounded (earthed) before connecting this product to the computer. The power supply cord of a desktop or notebook computer has an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet which is properly installed and grounded in accordance with all local codes and ordinances.

Safety precautions for power supply unit

■ Use the correct external power source

A product should be operated only from the type of power source indicated on the electrical ratings label. If you are not sure of the type of power source required, consult your authorized service provider or local power company. For a product that operates from battery power or other sources, refer to the operating instructions that are included with the product.

This product should be operated only with the following designated power supply unit(s).

AC Adapter

HTC, Model TC U250

■ Handle battery packs carefully

This product contains a Lithium-ion polymer or Lithium-ion battery. There is a risk of fire and burns if the battery pack is handled improperly. Do not attempt to open or service the battery pack. Do not disassemble, crush, puncture, short external contacts or circuits, dispose of in fire or water, or expose a battery pack to temperatures higher than 60°C (140°F).



WARNING: To reduce risk of fire or burns, do not disassemble, crush, puncture, short external contacts, expose to temperature above 140° F (60° C), or dispose of in fire or water. Recycle or dispose of used batteries according to the local regulations or reference guide supplied with your product.



■ Take extra precautions

- Keep the device dry and away from water or any liquid as it may cause a short circuit.
- The phone should only be connected to products that bear the USB-IF logo or have completed the USB-IF compliance program.
- Only use the battery with a charging system that has been qualified with the system per this standard, IEEE-Std-1725. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage or other hazard.
- Avoid dropping the device. If the device is dropped, especially on a hard surface, and the user suspects damage, take it to a service centre for inspection.
- If the battery leaks:
 - Do not allow leaking fluid to come in contact with skin or clothing. If already in contact, flush the affected area immediately with clean water and seek medical advice.
 - Do not allow the leaking fluid to come in contact with eyes. If already in contact, DO NOT rub; rinse with clean water immediately and seek medical advice.
 - Take extra precautions to keep a leaking battery away from fire as there is a danger of ignition or explosion.

Safety precautions for direct sunlight

Keep this product away from excessive moisture and extreme temperatures. Do not leave the product inside a vehicle or in places where the temperature may exceed 140°F (60°C), such as on a car dashboard, window sill, or behind a glass that is exposed to direct sunlight or strong ultraviolet light for extended periods of time. This may damage the product, overheat the battery, or pose a risk to the vehicle.

Prevention of hearing loss

CAUTION: Permanent hearing loss may occur if earphones or headphones are used at high volume for prolonged periods of time.

Safety in aircraft

Due to the possible interference caused by this product to an aircraft's navigation system and its communications network, using this device's phone function on board an airplane is against the law in most countries. If you want to use this device when on board an aircraft, remember to turn off your phone by switching to Airplane Mode.

Environment restrictions

Do not use this product in gas stations, fuel depots, chemical plants or where blasting operations are in progress, or in potentially explosive atmospheres such as fuelling areas, fuel storehouses, below deck on boats, chemical plants, fuel or chemical transfer or storage facilities, and areas where the air contains chemicals or particles, such as grain, dust, or metal powders. Please be aware that sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.

Explosive atmospheres

When in any area with a potentially explosive atmosphere or where flammable materials exist, the product should be turned off and the user should obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death. Users are advised not to use the equipment at refueling points such as service or

gas stations, and are reminded of the need to observe restrictions on the use of radio equipment in fuel depots, chemical plants, or where blasting operations are in progress. Areas with a potentially explosive atmosphere are often, but not always, clearly marked. These include fueling areas, below deck on boats, fuel or chemical transfer or storage facilities, and areas where the air contains chemicals or particles, such as grain, dust, or metal powders.

Road safety

Full attention must be given to driving at all times in order to reduce the risk of an accident. Using a phone while driving (even with a hands free kit) causes distraction and can lead to an accident. You must comply with local laws and regulations restricting the use of wireless devices while driving.

Limiting exposure to radio frequency (RF) fields

For individuals concerned about limiting their exposure to RF fields, the World Health Organisation (WHO) provides the following advice:

Precautionary measures: Present scientific information does not indicate the need for any special precautions for the use of mobile phones. If individuals are concerned, they might choose to limit their own or their children's RF exposure by limiting the length of calls, or using 'hands-free' devices to keep mobile phones away from the head and body.

Further information on this subject can be obtained from the WHO home page <http://www.who.int/peh-emf> Who Fact sheet 193: June 2000.

Safety precautions for RF exposure

- Avoid using your phone near metal structures (for example, the steel frame of a building).
- Avoid using your phone near strong electromagnetic sources, such as microwave ovens, sound speakers, TV and radio.
- Use only original manufacturer-approved accessories, or accessories that do not contain any metal.
- Use of non-original manufacturer-approved accessories may violate your local RF exposure guidelines and should be avoided.

Interference in cars

Please note that because of possible interference to electronic equipment, some vehicle manufacturers forbid the use of mobile phone in their vehicles unless a handsfree kit with an external antenna is included in the installation.

Interference with medical equipment functions

This product may cause medical equipment to malfunction. The use of this device is forbidden in most hospitals and medical clinics.

If you use any other personal medical device, consult the manufacturer of your device to determine if they are adequately shielded from external RF energy. Your physician may be able to assist you in obtaining this information.

Turn your phone OFF in health care facilities when any regulations posted in these areas instruct you to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.

Hearing aids

Some digital wireless phones may interfere with some hearing aids. In the event of such interference, you may want to consult your service provider, or call the customer service line to discuss alternatives.

Nonionizing radiation

Your device has an internal antenna. This product should be operated in its normal-use position to ensure the radiative performance and safety of the interference. As with other mobile radio transmitting equipment, users are advised that for satisfactory operation of the equipment and for the safety of personnel, it is recommended that no part of the human body be allowed to come too close to the antenna during operation of the equipment.

Use only the supplied integral antenna. Use of unauthorized or modified antennas may impair call quality and damage the phone, causing loss of performance and SAR

levels exceeding the recommended limits as well as result in non-compliance with local regulatory requirements in your country.



Antenna location

To assure optimal phone performance and ensure human exposure to RF energy is within the guidelines set forth in the relevant standards, always use your device only in its normal-use position. Contact with the antenna area may impair call quality and cause your device to operate at a higher power level than needed. Avoiding contact with the antenna area when the phone is IN USE optimizes the antenna performance and the battery life.

Electrical safety

- Accessories
 - Use only approved accessories.
 - Do not connect with incompatible products or accessories.
 - Take care not to touch or allow metal objects, such as coins or key rings, to contact or short-circuit the battery terminals.
- Connection to a car

Seek professional advice when connecting a phone interface to the vehicle electrical system.
- Faulty and damaged products
 - Do not attempt to disassemble the phone or its accessory.
 - Only qualified personnel must service or repair the phone or its accessory.

General precautions

You alone are responsible for how you use your phone and any consequences of its use. You must always switch off your phone wherever the use of a phone is prohibited. Use of your phone is subject to safety measures designed to protect users and their environment.

■ Avoid applying excessive pressure to the device

Do not apply excessive pressure on the screen and the device to prevent damaging them and remove the device from your pants' pocket before sitting down.

It is also recommended that you store the device in a protective case and only use the device stylus or your finger when interacting with the touch screen. Cracked display screens due to improper handling are not covered by the warranty.

■ Device getting warm after prolonged use

When using your device for prolonged periods of time, such as when you're talking on the phone, charging the battery or browsing the Web, the device may become warm.

In most cases, this condition is normal and therefore should not be interpreted as a problem with the device.

■ Heed service markings

Except as explained elsewhere in the Operating or Service documentation, do not service any product yourself. Service needed on components inside the device should be done by an authorized service technician or provider.

■ Protect your phone

- Always treat your phone and its accessories with care and keep them in a clean and dust-free place.
- Do not expose your phone or its accessories to open flames or lit tobacco products.
- Do not expose your phone or its accessories to liquid, moisture or high humidity.
- Do not drop, throw or try to bend your phone or its accessories.
- Do not use harsh chemicals, cleaning solvents, or aerosols to clean the device or its accessories.
- Do not paint your phone or its accessories.
- Do not attempt to disassemble your phone or its accessories, only authorized personnel must do so.
- Do not expose your phone or its accessories to extreme temperatures, minimum -20 and maximum 40 degrees Celsius.
- Please check local regulations for disposal of electronic products.
- Do not carry your phone in your back pocket as it could break when you sit down.

■ Damage requiring service

Unplug the product from the electrical outlet and refer servicing to an authorized service technician or provider under the following conditions:

- Liquid has been spilled or an object has fallen into the product.
- The product has been exposed to rain or water.
- The product has been dropped or damaged.
- There are noticeable signs of overheating.
- The product does not operate normally when you follow the operating instructions.

■ Avoid hot areas

The product should be placed away from heat sources such as radiators, heat registers, stoves, or other products (including amplifiers) that produce heat.

■ Avoid wet areas

Never use the product in rain, or near washbasins or other wet locations. If your product gets wet, do not try to dry the product with the use of an oven or dryer, as this may damage your product.

■ Avoid using your device after a dramatic change in temperature

When you move your device between environments with very different temperature and/or humidity ranges, condensation may form on or within the device. To avoid damaging the device, allow sufficient time for the moisture to evaporate before using the device.

NOTICE: When taking the device from low-temperature conditions into a warmer environment or from high-temperature conditions into a cooler environment, allow the device to acclimate to room temperature before turning on power.

■ Avoid pushing objects into product

Never push objects of any kind into cabinet slots or other openings in the product. Slots and openings are provided for ventilation. These openings must not be blocked or covered.

■ Air bags

Do not place a phone in the area over an air bag or in the air bag deployment area. Store the phone safely before driving your vehicle.

■ Mounting accessories

Do not use the product on an unstable table, cart, stand, tripod, or bracket. Any mounting of the product should follow the manufacturer's instructions, and should use a mounting accessory recommended by the manufacturer.

■ Avoid unstable mounting

Do not place the product with an unstable base.

■ Use product with approved equipment

This product should be used only with personal computers and options identified as suitable for use with your equipment.

■ Adjust the volume

Turn down the volume before using headphones or other audio devices.

■ Cleaning

Unplug the product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning, but NEVER use water to clean the LCD screen.

■ Small children

Do not leave your phone and its accessories within the reach of small children or allow them to play with it. They could hurt themselves or others, or could accidentally damage the phone. Your phone contains small parts with sharp edges that may cause an injury or which could become detached and create a choking hazard.

■ Repetitive motion injuries

To minimise the risk of RSI, when texting or playing games with your phone:

- Do not grip the phone too tightly
- Press the buttons lightly
- Make use of the special features in the handset which minimise the number of buttons which have to be pressed, such as message templates and predictive text.
- Take lots of breaks to stretch and relax.

■ Operating machinery

Full attention must be given to operating the machinery in order to reduce the risk of an accident.

■ Loud noise

This phone is capable of producing loud noises which may damage your hearing.

■ Emergency calls

This phone, like any wireless phone, operates using radio signals, which cannot guarantee connection in all conditions. Therefore, you must never rely solely on any wireless phone for emergency communications.

Regulatory agency identifications

For regulatory identification purposes, your product is assigned a model number of **PK76300**.

FCC ID: **NM8PK76300**.

To ensure continued reliable and safe operation of your device, use only the accessories listed below with your **PK76300**.

The Battery Pack has been assigned a model number of **BK76100**.

Operating temperature range: 32°F to 104°F (0°C to 40°C)

NOTE: This product is intended for use with a certified Class 2 Limited Power Source, rated 5 Volts DC, maximum 1 Amp power supply unit.

Federal Communication Commission Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio or television technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Hearing-Aid Compatibility (HAC) Regulations for Wireless Devices

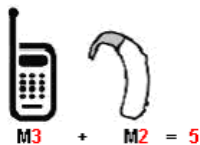
On July 10, 2003, the U.S. Federal Communications Commission (FCC) Report and Order in WT Docket 01- 309 modified the exception of wireless phones under the Hearing Aid Compatibility Act of 1988 (HAC Act) to require digital wireless phones be compatible with hearing-aids. The intent of the HAC Act is to ensure reasonable access to telecommunications services for persons with hearing disabilities. While some wireless phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference they generate. The wireless telephone industry has developed a rating system for wireless phones, to assist hearing device users find phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that are rated have the rating on their box or a label located on the box. The ratings are not guarantees. Results will vary depending on the user's hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

M-Ratings: Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not rated. M4 is the better/higher of the two ratings. Your **PK76300** is rated M4.

T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing aid's telecoil than phones that are not rated. T4 is the better/higher of the two ratings. Your **PK76300** is rated T4.

Please power off the Bluetooth function while using hearing aid devices with your **PK76300**.

Hearing devices may also be rated. Your hearing device manufacturer or hearing health professional may help you find this rating. Higher ratings mean that the hearing device is relatively immune to interference noise.



The hearing aid and wireless phone rating values are then added together. A sum of 5 is considered acceptable for normal use. A sum of 6 is considered for better use. A sum of 8 is considered for best use. In the above example, if a hearing aid meets the M2 level rating and the wireless phone meets the M3 level rating, the sum of the two values equal M5. This should provide the hearing aid user with “normal usage” while using their hearing aid with the particular wireless phone. “Normal usage” in this context is defined as a signal quality that is acceptable for normal operation.

This methodology applies equally for T ratings. The M mark is intended to be synonymous with the U mark. The T mark is intended to be synonymous with the UT mark. The M and T marks are recommended by the Alliance for Telecommunications Industries Solutions (ATIS). The U and UT marks are referenced in Section 20.19 of the FCC Rules. The HAC rating and measurement procedure are described in the American National Standards Institute (ANSI) C63.19 standard.

For information about hearing aids and digital wireless phones

FCC Hearing Aid Compatibility and Volume Control:

<http://www.fcc.gov/cgb/dro/hearing.html>

Gallaudet University, RERC:

<https://fialfoss.fcc.gov/oetcf/eas/reports/GenericSearch.cfm>

SAR Information

0.468 W/kg @ 1g (HEAD)

1.27 W/kg @ 1g (BODY)

THIS MODEL DEVICE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES. For body worn operation, this phone has been tested and meets the FCC RF exposure guidelines when used with the HTC Corporation. Accessories supplied or designated for this product. Use of other accessories may not ensure compliance with the FCC RF exposure guidelines.

Your wireless mobile phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for

the general population. The guidelines are based on the safety standards previously set by both U.S. and international standards bodies:

- American National Standards Institute (ANSI) IEEE. C95.1-1992.
- National Council on Radiation Protection and Measurement (NCRP). Report 86. 1986.
- International Commission on Non-Ionizing Radiation Protection (ICNIRP) 1996.
- Ministry of Health (Canada), Safety Code 6. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The exposure standard for wireless mobile phone employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg*.

The FCC has granted an Equipment Authorization for this model device with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model device is on file with the FCC and can be found under the Display Grant section of <https://fjallfoss.fcc.gov/oetcf/eas/reports/GenericSearch.cfm> after searching on FCC ID: NM8PK76300

Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications & Internet Association (CTIA) Web-site as <http://www.phonefacts.net>.

* In the U.S. and Canada, the SAR limit for mobile phone used by the public is 1.6 Watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in usage.

Normal condition only to ensure the radiative performance and safety of the interference. As with other mobile radio transmitting equipment, users are advised that for satisfactory operation of the equipment and for the safety of personnel, it is recommended that no part of the human body be allowed to come too close to the antenna during operation of the equipment.

Wireless Emergency Alerts/CMAS

Wireless Emergency Alerts (WEA), also known as CMAS, is a part of a national alerting system called IPAWS (Integrated Public Alert and Warning System) that enables emergency management officials to rapidly disseminate the warnings and safety information via text alerts to wireless phones based on the phones' geographic location. The Federal Emergency Management Agency or FEMA is responsible for receiving

the alerting information and forwarding the alerts to participating wireless carriers such as Sprint. Such alerts may come from the President of the United States; the National Weather Service, state or county public safety officials. This system is integrated into the same national alerting services that serve television and radio today. For more information regarding WEA/CMAS please go to: FEMA website.

Body-worn Operation

This device was tested for typical body-worn operations. To comply with RF exposure requirements, a minimum separation distance of 1 cm must be maintained between the user's body and the handset, including the antenna. Third-party belt-clips, holsters, and similar accessories used by this device should not contain any metallic components. Body-worn accessories that do not meet these requirements may not comply with RF exposure requirements and should be avoided.

Use only the supplied or an approved antenna. Unauthorized antennas, modifications, or attachments could impair call quality, damage the phone, or result in violation of regulations. Do not use the phone with a damaged antenna. If a damaged antenna comes into contact with the skin, a minor burn may result. Please contact your local dealer for replacement antenna.

FCC RF Radiation Exposure Statement

- This Transmitter has been demonstrated co-location compliance requirements with Bluetooth and WLAN. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.
- This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment.

Telecommunications & Internet Association (TIA) safety information

Pacemakers

The Health Industry Manufacturers Association recommends that a minimum separation of 15 cm (6 inches) be maintained between a handheld wireless phone and a pacemaker to

avoid potential interference with the pacemaker. These recommendations are consistent with the independent research by and recommendations of Wireless Technology Research.

Persons with pacemakers:

- Should ALWAYS keep the phone more than 15 cm (6 inches) from their pacemaker when the phone is turned ON.
- Should not carry the phone in a breast pocket.
- Should use the ear opposite the pacemaker to minimize the potential for interference. If you have any reason to suspect that interference is taking place, turn the phone OFF immediately.

Hearing aids

Some digital wireless phones may interfere with some hearing aids. In the event of such interference, you may want to consult your service provider, or call the customer service line to discuss alternatives.

WEEE notice

The Directive on Waste Electrical and Electronic Equipment (WEEE), which entered into force as European law on 13th February 2003, resulted in a major change in the treatment of electrical equipment at end-of-life.

The purpose of this Directive is, as a first priority, the prevention of WEEE, and in addition, to promote the reuse, recycling and other forms of recovery of such wastes so as to reduce disposal.



The WEEE logo (shown at the left) on the product or on its box indicates that this product must not be disposed of or dumped with your other household waste. You are liable to dispose of all your electronic or electrical waste equipment by relocating over to the specified collection point for recycling of such hazardous waste. Isolated collection and proper recovery of your electronic and electrical waste equipment at the time of disposal will allow us to help conserving natural resources. Moreover, proper recycling of the electronic and electrical waste equipment will ensure safety of human health and environment. For more information about electronic and electrical waste equipment disposal, recovery, and collection points, please contact your local city center, household waste disposal service, shop from where you purchased the equipment, or manufacturer of the equipment.

RoHS compliance

This product is in compliance with Directive 2002/95/EC of the European Parliament and of the Council of 27 January 2003, on the restriction of the use of certain hazardous substances in electrical and electronic equipment (RoHS) and its amendments.

Manufacturer's Warranty

Your device has been designed to provide you with reliable, worry-free service. If for any reason you have a problem with your equipment, please refer to the manufacturer's warranty in this section.

For information regarding the terms and conditions of service for your device, please visit www.virginmobileusa.com or call Virgin Mobile Customer Service at 1-888-322-1122.

12 Month Limited Warranty

HTC Corporation (the Company) warrants to the original retail purchaser of this HTC handheld portable cellular telephone, that should this product or any part thereof during normal consumer usage and conditions, be proven defective in material or workmanship that results in product failure within the first twelve (12) month period from the date of purchase, such defect(s) will be repaired or replaced (with new or rebuilt parts) at the Company's option, without charge for parts or labor directly related to the defect(s).

The antenna, keypad, display, rechargeable battery and battery charger, if included, are similarly warranted for twelve (12) months from date of purchase.

This Warranty extends only to consumers who purchase the product in the United States or Canada and it is not transferable or assignable.

This Warranty does not apply to:

- (a) Product subjected to abnormal use or conditions, accident, mishandling, neglect, unauthorized alteration, misuse, improper installation or repair or improper storage;
- (b) Product whose mechanical serial number or electronic serial number has been removed, altered or defaced;
- (c) Damage from exposure to moisture, humidity, excessive temperatures or extreme environmental conditions;

- (d) Damage resulting from connection to, or use of any accessory or other product not approved or authorized by the Company;
- (e) Defects in appearance, cosmetic, decorative or structural items such as framing and nonoperative parts;
- (f) Product damaged from external causes such as fire, flooding, dirt, sand, weather conditions, battery leakage, blown fuse, theft or improper usage of any electrical source.

The Company disclaims liability for removal or reinstallation of the product, for geographic coverage, for inadequate signal reception by the antenna or for communications range or operation of the cellular system as a whole.

Before sending your wireless device to HTC Corporation for repair or service, please note that any personal data or software stored on the device may be inadvertently erased or altered. Therefore, we strongly recommend you make a back up copy of all data and software contained on your device before submitting it for repair or service. This includes all contact lists, downloads (i.e., third-party software applications, ring tones, games and graphics) and any other data added to your device.

In addition, if your wireless device utilizes a Multimedia card, please remove the card before submitting the device and store for later use when your device is returned, HTC Corporation is not responsible for and does not guarantee restoration of any third-party software, personal information or memory data contained in, stored on, or integrated with any wireless device, whether under warranty or not, returned to HTC Corporation for repair or service.

To obtain repairs or replacement within the terms of this Warranty, the product should be delivered with proof of Warranty coverage (e.g., dated bill of sale), the consumer's return address, daytime phone number or fax number and complete description of the problem, transportation prepaid.

Please follow the steps at www.htc.com/help or return to the place of purchase for repair or replacement processing. In addition, for reference to an authorized Warranty station in your area, you may telephone in the United States +1(866) 449-8358.

THE EXTENT OF THE COMPANY'S LIABILITY UNDER THIS WARRANTY IS LIMITED TO THE REPAIR OR REPLACEMENT PROVIDED ABOVE AND, IN NO EVENT, SHALL THE COMPANY'S LIABILITY EXCEED THE PURCHASE PRICE PAID BY PURCHASER FOR THE PRODUCT. ANY IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO

THE DURATION OF THIS WRITTEN WARRANTY. ANY ACTION FOR BREACH OF ANY WARRANTY MUST BE BROUGHT WITHIN A PERIOD OF 18 MONTHS FROM DATE OF ORIGINAL PURCHASE. IN NO CASE SHALL THE COMPANY BE LIABLE FOR AN SPECIAL CONSEQUENTIAL OR INCIDENTAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY, EXPRESS OR IMPLIED, WHATSOEVER. THE COMPANY SHALL NOT BE LIABLE FOR THE DELAY IN RENDERING SERVICE UNDER THIS WARRANTY OR LOSS OF USE DURING THE TIME THE PRODUCT IS BEING REPAIRED OR REPLACED.

No person or representative is authorized to assume for the Company any liability other than expressed herein in connection with the sale of this product.

Some states or provinces do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damage so the above limitation or exclusions may not apply to you. This Warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

IN USA AND CANADA: Please go to **www.htc.com/help**